

CODE OF CONDUCT

CHILDREN & YOUNG PEOPLE*

STAY SAFE

Stay safe in the Centre by listening to your coach or a member of staff, behaving responsibly and speaking out when something isn't right.

ARRIVE PREPARED

Always bring the correct kit and plenty of water for the on-court breaks.

STAY SEEN

Don't wander off in the Centre—stay in places where we can see you.

NO BULLYING

Report any incidents of bullying, including homophobia and transphobia to a member of staff.

HAVE FUN

Make our centre a welcoming and friendly environment. Play tennis by the rules and have fun.

SHOW RESPECT

Respect all our staff and coaches.

CELEBRATE DIFFERENCES

Respect and celebrate difference in our Centre—don't discriminate anyone on the grounds of gender, race, sexual orientation or ability.

PARENTS

- Make sure your child has the appropriate kit for the lesson, as well as enough food and drink
- Please make sure your child arrives on time for the lesson and is picked up promptly, or let us know if you're running late or if your child is going home with someone else
- Keep all contact information updated at Reception
- Maintain a good relationship with the Centre's staff and coaches
- Tell us if you have any concerns—we always welcome feedback
- Always encourage good sportsmanship
- Use social media responsibly when talking and sharing about what goes on at the Centre—behave the same way online as you would in person

STAFF, COACHES & VOLUNTEERS

- To implement our safeguarding policies and procedures
- Report any concerns to our welfare officer
- Listen to the concerns that parents or any young person may have
- Use constructive training methods to develop abilities across all coaching sessions
- Respect your position of trust and maintain appropriate boundaries and relationships with young people
- Making sure all equipment at the Centre is fit for purpose
- Respect children's trust and wellbeing whilst being honest too
- Lead by example when it comes to good behaviour, sportsmanship and commitment to the Centre
- Develop positive relationships with parents
- Always make sure our Centre is a warm and friendly environment
- Stop play if an injury occurs and ensure the correct treatment is applied

SAFEGUARDING

SPOT SOMETHING?



REPORT IT TO A TENNIS COACH OR SAFEGUARDING OFFICER



DON'T IGNORE IT!

*The term children or child refers to a young person under the age of 18. Where we refer to 'parents' we mean parents and carers inclusively. We expect all our staff, coaches and volunteers to follow the requests as set out in the code of conduct above. If any team member behaves in a way that contradicts any of the points set out above, the Centre's management team will address accordingly.

MORE INFORMATION CAN BE FOUND ON THE WEBSITE AND OTHER NOTICEBOARDS