Facility Guidelines

Lexus Nottingham Tennis Centre has compiled a list of simple guidelines to help you enjoy your visit. If you would like any further information on activity regulations, please contact the centre manager using the “contact us” section of the website www.nottinghamtenniscentre.co.uk

All we ask;

- ❖ Pay your fees or register your attendance on entry to the facility prior to taking part in an activity
- ❖ Provide proof of payment to a team member if requested unless part of a group or block booking
- ❖ Photos or videos are not taken unless the facility management team has given permission.
- ❖ Mobile phones are not to be used in any of the activity areas for calls, photos or social media e.g. live video recording. These areas include Tennis Halls, Air Halls, Outdoor Courts and toilets/changing areas
- ❖ A responsible over the age of 16 must stay within the Centre/Grounds if you are under 8 years of age
- ❖ Treat all Lexus Nottingham Tennis Centre team members and other users with respect.
- ❖ Comply with all rules, regulations and guidance relating to and displayed at the facility.

Please help us to provide you with the best service by;

- ❖ Putting litter in the correct bins provided
- ❖ Be aware of and follow all safety rules including those displayed around the facility
- ❖ Using the facilities only for the purpose, they are booked for not sub-letting any area.

We ask you not to;

- ❖ Bring animals into the Centre or the Grounds unless they are registered assistance dogs with disabled people.
- ❖ Smoke in any part of the Centre (Including electronic cigarettes) or in the Grounds
- ❖ Play music anywhere in the centre without the permission of the Management Team
- ❖ Use the seating area around show courts unless authorised by the Management Team
- ❖ Eat chewing gum in Tennis Courts, Air Halls, Outdoor Courts or Changing Rooms.
- ❖ Take any drinks onto Tennis Courts or Air Halls that are not in a sealed drinking vessel

Lexus Nottingham Tennis Centre –

- ❖ Our Team are first aid qualified and will administer basic first aid if you become unwell or have an accident whilst on site
- ❖ If your child attends a school term programmed session, they will be supervised throughout their session times
- ❖ Operates an Anti-Social Behaviour Policy and has the right to refuse entry and will remove people, who in the opinion of the Management Team, appear to be under the influence of drink or drugs, are swearing, behaving aggressively or unreasonably or anyone breaking any of the rules applicable to the Centre and Grounds
- ❖ Will use its discretion to refuse entry to people using the Centre or Grounds in the future if they have been asked to leave previously.
- ❖ Uses CCTV to provide a safe and secure environment for users, team members and visitors of the facilities. CCTV footage is used for the prevention of crime and Anti-social behaviour.
- ❖ Operates a Safeguarding Policy- available online or speak to a team member for further details